

Lincoln VisionConnect[®] online tools

Access essential resources
anytime, anywhere.



As a *Lincoln VisionConnect* member, you can easily access your vision plan information and helpful tools to:

- Find a provider
- Learn how to use your vision benefits
- Understand which eyewear is best for you
- Discover contact lens and LASIK discounts
- Register for an online member account to:
 - Review your benefits, both in- and out-of-network
 - Print an ID card
 - And more

Register now

Visit LVC.LFG.com and select **HealthSafe ID (HSID)**.

On the HealthSafe ID registration page, select **Register** in the top right, then:

1. Enter your personal and contact details exactly as used during enrollment, including full first names, birth names, hyphens, suffixes, and birthdate.
2. Add your subscriber ID (if known) or your 9-digit Social Security number and select **Continue**.
3. Choose a unique username and password, enter your email, and agree to the Terms of Use. Select **Continue**.
4. On the Welcome back! registration page:
New Users: Click **Register** and enter your information one final time.
Existing users transitioning to HSID: Enter your previous portal username and password.
5. Click **Submit**. This step will connect your new account and finalize the process.

For help registering, contact Customer Service at **800-440-8453**.

Find a vision provider

Search for a doctor or nearby providers offering the services you need, including accessible locations, additional spoken languages, and weekend hours.

To locate a provider:

1. Visit LVC.LFG.com.
2. Enter a ZIP code or street address in the Provider Quick Search box.
3. Choose **Search** to see providers near you.

Lincoln VisionConnect[®] benefits

How to use your vision benefits

- 1 Find a participating provider by selecting **Provider Quick Search** on LVC.LFG.com or by calling **800-440-8453**.
- 2 Log in to your online account to review your vision benefits or print an ID card before your visit.
- 3 At your appointment, provide your birthdate and subscriber ID (if known).

Note to providers: For more information or to receive authorization for service, visit spectera.com or call **800-638-3120**.

This card is not required for service and does not guarantee benefit eligibility.

spectera[®]

Insurance products issued by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York

Lincoln VisionConnect[®] is underwritten by UnitedHealthcare Insurance Company. UnitedHealthcare Insurance Company is not a Lincoln Financial company.

Print an ID card

A vision ID card isn't required, but you can print or save one online.

1. Log in to **LVC.LFG.com** using your username and password.
2. Select **Print ID Card** on the *Lincoln VisionConnect* portal screen.
3. Choose a member from the drop-down menu, select **Get ID Card**, then print or save it.

In- and out-of-network claims

Things to remember:

- **If your provider is in-network:** You don't need to submit a claim form or voucher. *Lincoln VisionConnect* members are supported through the Spectera vision network – simply identify yourself as a Spectera customer, and the provider's office will process the claim.
- **If you choose an out-of-network provider:** Log in to **LVC.LFG.com** using your username and password. Select **Claims** from the middle of the page to get started.

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To submit an out-of-network claim:

1. Log in to **LVC.LFG.com** using your username and password.
2. Select **Claims** from the middle of the page to get started.

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